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| **Person Interviewed: Dr: Tasneem Bedair**  **Pediatric surgery department**  **Interviewer: Aya Ahmed Abdelaziz.**  **Purpose of Interview:**   * Knowing the problems that the doctor faces   with patient.   * How will the system help the doctor.   **Summary of Interview:**  -We need to provide a way of communication between the patient and the doctor in the system.  -The system is useful to save time , effort and cost for the doctor.  -The importance of having a patient history that enables the doctor to make a proper diagnosis.  -The possibility of spreading health awareness and prevention methods through direct advice from trusted doctors.  -Finding multiple ways to promote the doctor and show his competence over others.  **Open Items:**  Nothing is open. Everything that was specific to know from this interview is covered.  **Detailed Notes:**  - First of all, I need to thank you very much and ask you how are you?  = Thanks for asking,I’m doing well.  -Great! Now from which university and college did you graduate?  = Graduated from the Faculty of Medicine, Assiut University.  -which department?  =Pediatric surgery department.  -Now I will explain the idea of the system.  Our system connects the patient and the doctor in order to book, facilitate the delivery of medicines and provide research references for doctors and pharmacists and we will take a percentage from the doctor for each reservation and we will make advertisements for him.  So, What do you think of this system?  = I think that it is a tremendous work if it is applied in the appropriate way, as many of us suffer in this field from some difficulties and the lack of good organization between doctors and patients sometimes causes us big mistakes and causes a state of randomness and confusion in the diagnosis, so this work will help us a lot if done correctly and necessary.  - What problems does the doctor face while doing his work?  = We face many problems, starting with the patient’s reservation with us and the occurrence of chaos sometimes in the appointments. The patient may need to cancel his reservation, and he does so without prior warning. Some patients also have to wait for very long times until their appointment comes, which causes a state of crowding and noise that affects us and distracts us and affects us in a way Negative for the patient as well.  On the other hand, having my own secretary or assistant also leads to some disruption to me. Sometimes an emergency situation occurs that causes her not to come, and therefore this also disrupts my work, so I become heavily restricted to her, in addition to the financial cost that she takes from me monthly, so I find that this wastes me a lot of time and cost.  - So what do you think if these problems were addressed by electronically booking fixed appointments that you set and organize through this system and without the need for a secretary?  =I think it will be a very nice job and a very great time and cost saver for us and for the patient as well.  - Do you encounter errors during the diagnosis that can be avoided?  =Oh, of course, I face a problem like this, We as doctors hope to have a patient history because this will help us greatly in diagnosing the patient faster and avoiding many mistakes that may cost the patient's life.  For example, the patient may have bronchial asthma. In this case, we cannot give the patient painkillers because they are inconsistent with his condition and may cause death, but if we have a detailed history of the patient about the medications he took previously and the diseases he has, this will improve the diagnosis very wonderfully and make it faster.  We can also know some of the initial symptoms of the patient before coming for the examination to provide us with some necessary analyzes that will also help us avoid mistakes and save time greatly.  -Will the system help you if we make a form with some questions that you will write yourself about the patient’s history and initial symptoms that he feels?  =Yes, certainly, as I told you previously, the patient’s history is one of the most important points that will help us a lot and will improve the quality of our diagnosis of cases. Also, preparing some of the necessary analyzes will make the diagnosis process faster and more knowledgeable.  -In your opinion, how will the patient be attracted to you rather than others?  I see that some people greatly prefer experience, but I, as a fresh graduate, will not have this advantage, but I have dealt with some cases that greatly preferred modern doctors because they are able to talk with the patient and the patient is the child in my case and through my experience the child needs more patience and works Special without any other patient, all of these are personal features that may not be available to some.  -Will it help you as a new graduate doctor to evaluate patients for every examination or give something like review or feedback about how well you work?  = I see it as a great and very important way to promote me and prove my competence. It will be very fair to the effort that I do and this makes me very happy.  -Would you like to add anything else?  =Yes, as a doctor, I lived after infectious diseases that spread rapidly such as the Corona virus. I would like to have the opportunity to give some medical advice and prevention methods to everyone, whether they are going to get tested with me or not. This will help a lot in spreading health awareness among people.  -Finally we are done. It was a pleasure meeting you and talking with you, I benefited greatly, Thanks so much. |
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